Frequently Asked Questions

What is Pricing Transparency: Machine-Readable Files (MRF)?

- Molina Healthcare will now publicly disclose the rates they pay healthcare providers for specific services via Machine-Readable Files (MRF).
- A Machine-Readable File (MRF) is a digital file that includes Molina Healthcare's pricing for health care services. Files are accessible but are expected to be used by providers as they may be hard to interpret.
- For more information, or to access the Machine-Readable Files (MRF), click <u>here</u>.
- Please call the Marketplace Exchange or your State-Based Exchange for more information and assistance.

What will the Machine-Readable Files (MRF) contain?

- These files will contain the costs for all covered services between Molina Healthcare and innetwork providers.
 - **In-Network Rate File:** The costs for all covered services between Molina Healthcare and in-network providers.
 - Allowed Amount File: The allowed amounts for and billed charges from out-of-network providers.
 - Any historical payments to, and billed charges from, out-of-network providers.

Do I need a user account to access the Machine-Readable Files (MRF)?

• No, the Machine-Readable Files (MRF) can be accessed from the Molina Marketplace public website without a user account or having to submit any personal information.

Will I be charged for accessing the Machine-Readable Files (MRF)?

• No, the Machine-Readable Files (MRF) can be viewed or downloaded from the Molina Marketplace public website without any charge.